

The Nordstrom Way To Customer Service Excellence: The Handbook For Becoming The "Nordstrom" Of Your Industry By Robert Spector

By Robert Spector

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The Nordstrom way to customer service excellence the handbook for becoming the "Nordstrom" of your industry, Robert Spector, Patrick McCarthy. , Toronto Public Library

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<http://www.thespeakersgroup.com/speakers/robert-spector/>

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<http://www.slideshare.net/Annie05/the-nordstrom-way-to-customer-service-presentation>

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<http://www.goodreads.com/work/quotes/70395-the-nordstrom-way-the-insider-story-of-americas-1-customer-service-co>

Robert Spector | The Nordstrom Way - YouTube -

May 09, 2012 For more information on Robert Spector please contact Crown Speakers Bureau at 1.877.8-TALENT (1.877.882.5368) or
<http://www.youtube.com/watch?v=t9hSijJHUi8>

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<https://www.overdrive.com/media/780198/the-nordstrom-way-to-customer-service-excellence>

Nordstrom - Wikipedia, the free encyclopedia -

Nordstrom, Inc. is an American upscale fashion retailer, founded by John W. Nordstrom and Carl F. Wallin and headquartered in Seattle. The company began as a shoe

<http://en.wikipedia.org/wiki/Nordstrom>

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<http://theinvisiblementor.com/review-the-nordstrom-way-to-customer-service-excellence/>

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<http://www.parature.com/the-nordstrom-way-to-customer-service-excellence/>

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<http://www.canadianbusiness.com/innovation/secrets-of-nordstrom-customer-service/>

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